



**Consolidated Services International Inc.**

**Global Credit Solutions - INDONESIA**

**Accounts Receivable (Debt) Management**

*Last update: April 2009*

# BACKGROUND



- Wide market demand on collection and investigation related services
- Integrated with international collection company, Global Credit Solutions (GCS) with over 80 country branches for global capability
- Supported by capable investigators and analysts with good business ethics since 1998
- Carefully established nationwide network of offices within Indonesia





# BUSINESS OBJECTIVE



- Provide the best collection services in Indonesia with International Standards
- Focus on Quality and Professionalism

# COLLECTIONS SERVICES



- Screen new cases for cost effectiveness of debt collection
- Conduct Skip tracing for debtor at home and office
- Collect money from debtors (company/individual debt) in an ethical manner by negotiation and mediation. Debtor normally requested to transfer payments directly to creditor account or to CSI trust account
- Report each case progress on a bi-weekly basis
- Maintain close liaison with creditors and conduct frequent case review with in-house legal counsel





# "Why choose us?"

## **Our professional service includes:**

- No collect, no fee basis
- No illegal procedures, no physical threats implied or otherwise
- Back up by legal advisor with follow-on legal claim if required
- Experienced investigation team
- Standardized training for security related skills (Investigation, supervisory, collection, ethics, etc at an international standard)
- Global network for rapid action for domestic and international receivables collection
- Employees are closely supervised and must sign code of ethics
- Provide periodic written reports on collection progress (every two weeks) with all computerized data system
- 24 hour maximum from field receipt of cash payment to trust account deposit

# GLOBAL CREDIT MANAGEMENT via LOCAL CONNECTION



- Receivables management
- Due diligence screening of borrowers, employees & partners
- Skip tracing
- <http://www.consolsvcs.com>



*Consolidated Services International Group servicing business security needs*